



Frequently Asked Questions

1. Who can participate?

- a. NASA's Office of STEM Engagement grantees, principal investigators, partners, affiliates and other internal and external stakeholders, including NASA civil servants and contractors. This event does not involve student participants. **This event is not open to the public.**

2. How do I know for sure if I'm on the participant list?

- a. All participants will receive a welcome email from HQ-STEM-Engagement@mail.nasa.gov AND a registration confirmation email directly from vFairs (noreply@vfairs.com). If you have not received these two email messages, please check your SPAM folder first. If you have not received the two email messages, you are not on the participant list. If you feel this is in error, please send an email to HQ-STEM-Engagement@mail.nasa.gov to inquire. The last day to register for the conference is March 1, 2021.

3. What will I do at the NASA Better Together for Student Success Conference?

a. You will have the opportunity to:

- hear directly from NASA leadership and technical experts about current and future missions
- collaborate with stakeholders, partners, and other NASA OSTEM grantees, including those from Space Grant, MUREP, Next Gen STEM, and EPSCoR
- Interact directly with NASA technical experts from projects like Artemis, Commercial Crew Program, Mars 2020, James Webb Space Telescope, X-Planes and Lunar Technologies
- learn more about OSTEM's expansive efforts to reach students, as well as support educators and institutions
- engage with OSTEM stakeholders to build synergies to carry out NASA's vision for our next generation of explorers
- chat with colleagues in the virtual lounge and learn more about NASA's missions through posters and booths in the virtual exhibit hall

4. How can I participate?

- a. Participate wherever you are! No need to travel anywhere for the NASA STEM Better Together for Stakeholder Success conference.

5. Can I invite my colleagues and other teams to attend the event?

- a. Only pre-registered participants will have access to the virtual platform. The conference is not open to the public.
- 6. What do I need?**
- a. Your computer, tablet or smart phone and a reliable internet connection.
- 7. What is the preferred browser?**
- a. Google Chrome is the preferred browser.
- 8. Do I need to download any software to participate?**
- a. No. You do not need to install or download any software to participate. You only need a reliable internet connection. The general and break-out sessions will be hosted by vFairs using virtual Zoom rooms. NASA Civil Servants and contractors have permission from the NASA CIO to use the **browser** version of Zoom to participate.
- 9. When can I log into the event platform?**
- a. The event platform will be open for log in and pre-event exploration March 16-17, 2021. Take advantage of the opportunity for a sneak peek!
- 10. How do I login the day of the event?**
- a. Login information and instructions on how to access the conference on the vFairs virtual platform will be shared two days prior to the event, on March 16, 2021. If you haven't received emails from vFairs, please check your SPAM folder. Prior to the start of the event, on March 18, 2021, go to the landing page <https://stemtogether2.vfairs.com> and follow the instructions to set up your password and complete your participant profile. The participant profile data is important for virtual networking!
- 11. What should I do if I have trouble logging in on the day of the event?**
- a. Email vFairs technical assistance team at stemtogether@getvfairs.io with a cc to HQ-STEM-Engagement@mail.nasa.gov
- 12. Will I be able to take away information or brochures from the event?**
- a. Yes. Similar to a cart, you will be able to add documents to your "virtual swag bag" and then email them to yourself. All exhibit and poster content will be available the day of the event; conference session presentation materials will be available for download as PDF documents approximately one week after the conference concludes.
- 13. The timings for the live sessions are not convenient for me. Can I still participate?**
- a. Approximately one week following the conference, the event platform will remain accessible, on-demand, 24/7 for 90 days. You can tune in when your schedule allows. However, remember that some areas such as the Networking Lounge will not be available and there will be limited capability for interaction. When the on-demand platform re-opens, all presenter materials will be available for download in PDF form.

14. Is a webcam required?

- a. No, but there are video capabilities on the platform. In the exhibit hall and lounge, the platform enables one-on-one and group chat, audio, and video capability.

15. Is there anything I should do to prepare to participate?

- a. Yes, please familiarize yourself with the [NASA Strategy for STEM Engagement](#). It's a quick read and serves as the roadmap for the Agency's work devoted to STEM engagement, with defined objectives and strategies to drive requirements and alignment of all STEM engagement efforts, including programs, projects, activities and products. Participate in pre-conference events as your schedule permits.

16. Who can I contact if I have questions about the event?

- a. Please reach out to HQ-STEM-Engagement@mail.nasa.gov for planning and conference questions and to stemtogether@getvfairs.io for technical questions. Someone from the planning team will respond.

17. Where can I find the updated agenda and information about special guests and keynote speakers?

- a. Visit the NASA STEM: Better Together for Stakeholder Success Landing Page: <https://stemtogether2.vfairs.com> for updates to the agenda, special guests, announcements, exhibitor information and pre-conference events.